
REPORT TO Resources Scrutiny Commission

DATE: 26th September 2005

DEPARTMENT: Corporate Policy & Improvement

REPORTING OFFICER: Rachel Glendinning, Performance Officer

SUBJECT: **2004/2005 PERFORMANCE INDICATORS – YEAR END REPORT**

WARD/S AFFECTED: None

FORWARD PLAN REF:n/a

1.0 PURPOSE OF REPORT

- 1.1 The purpose of this report is to give an overview of the Council's performance in 2004/2005 on all of its Performance Indicators (PIs). The report contains information on both the national PIs (BVPIs) and locally set PIs. The report also highlights those PIs within the Corporate Basket of PIs. The Commission should pay particular attention to the PIs for which it is responsible.
- 1.2 The report is structured around each of the Council's Corporate Priorities, highlighting the impact of the performance of the PIs in each of the six priorities.

2.0 RECOMMENDATION/S

- 2.1 That the Commission receive the report and comment as appropriate to be forwarded to Cabinet as part of the agreed reporting process.
- 2.2 That the Commission use the performance data contained in the report to help them review and scrutinise the Council services that they cover
- 2.2 That the Commission notes the report will be presented to Cabinet.

3.0 RECOMMENDED REASON/S FOR DECISION/S

- 3.1 A decision is required as the information is presented as part of the Council's performance management arrangements.

4.0 ALTERNATIVE OPTION/S CONSIDERED AND RECOMMENDED FOR REJECTION

- 4.1 No alternative options were considered as reporting progress on the Council's 2004/2005 performance is a key part of the Council's performance management arrangements.

5.0 EXECUTIVE SUMMARY

5.1 **Overall performance** - Of the 163 local and national PIs of which comparisons could be made with the 2003/04 data; 49.1% (80) improved on their performance; 14.1% (23) remained static in their performance and 36.8% (60) decreased in performance.

5.2 **Performance targets** – Of the 182 local and national PIs which had targets set for 2004/05; 59.9% (109) met or exceeded their target; 6.6% (12) almost met their target and 33.5% (61) did not meet their performance target.

5.3 **National BVPI performance**– Of the 62 BVPIs for which comparisons could be made with the 2003/04 data; 41.9% (26) improved on their performance; 19.4% (12) remained static in their performance and 38.7% (24) decreased in performance.

5.4 **National performance targets** Of the 64 BVPIs which had targets set for 2004/05; 48.4% (31) met or exceeded their target; 7.8% (5) almost met their target and 43.8% (28) did not meet their performance target. Therefore the Council met or almost met its performance target on 56.3% of its BVPIs.

5.5 **Performance improved** in the following national PIs;

- BV 128 Vehicle crimes per 1,000 population
- BV 126 Domestic burglaries per 1,000 households
- BV 109b % of minor planning applications determined within 8 weeks
- BV 76a Number of Housing benefit claimants visited, per 1,000 caseload
- BV157 electronic service delivery

5.6 **Performance decreased** in the following national PIs

- BV 184b % change in proportion of non-decent dwellings between the start & end of the financial year
- BV64 number of private sector vacant dwellings that are returned into occupation or demolished during the financial year as a direct result of action by the LA
- BV 127d Violent offences committed under the influence per 1,000 population
- BV 127a Violent offences committed by a stranger per 1,000 population
- BV 199 Proportion of relevant land having combined deposits of litter and detritus
- BV 106 % of new homes built on previously developed land
- BV79b % of recoverable overpayments (excluding council tax benefit) that were recovered in the year
- BV 170c Number of school pupils visiting museums and galleries

5.7 **Movements in performance by Corporate Priority** – Overall, the ‘Supporting our growing local economy’ has the highest percentage (70.0%) of PIs with improved performance in 2004/2005.

5.7.1 Overall, the ‘Affordable housing’ priority had the highest percentage (63.6%) of PIs with decreases in performance.

5.7.2 Of the national PIs, the ‘Delivering first class public services’ priority contained the highest percentage (51.7%) of PIs with improved performance.

5.7.3 The ‘Affordable housing’ priority had the highest percentage (50.0%) of national BVPIs with decreases in performance.

5.8 **Performance targets by Corporate Priority** - Overall, the ‘Traffic and transport’ priority had the highest percentage (89.3%) of PIs meeting their set performance targets.

- 5.8.1 Overall, the 'Delivering first class public services' priority had the highest percentage (48.3%) of PIs missing their year-end performance target.
- 5.8.2 All of the national BVPIs within the 'Keeping our District safe' priority met their performance targets.
- 5.8.3 The 'Delivering first class public services' priority contained the highest percentage of national BVPIs that missed their set performance targets.
- 5.9 **Corporate Basket of PIs** - Appendix I contains details of how each of the PIs within the Council's Corporate Basket performed during 2004/2005. The Appendix includes charts and commentary on those PIs that did not meet their 2004/2005 performance target.
 - 5.9.1 Over half (56.3%) of the PIs in the Corporate Basket did not meet their performance target.
 - 5.9.2 Over half (53.8%) of the Council's PIs improved on their performance in 2004/2005 in comparison with the previous year.
 - 5.9.3 The one PI in the 'Keeping our District safe' Corporate Priority improved on its performance whilst the one PI in the 'Affordable housing' priority decreased in performance.

6.0 BACKGROUND

- 6.1 A full breakdown of performance on all the Council's PIs can be found in section 6 of the Council's 2005/2006 Performance Plan. This report is a summary of the Council's performance, highlighting where targets have been achieved and also details in movements in performance.

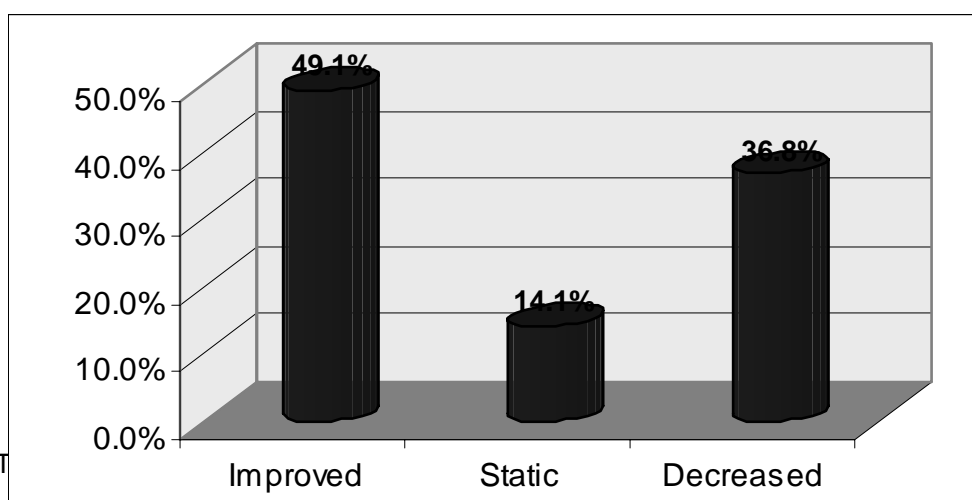
7.0 PERFORMANCE BY CORPORATE PRIORITY

- 7.1 Table 1 highlights the PI performance within each of the Council's Corporate Priorities in 2004/2005 in comparison with the 2003/2004 performance. Almost half (49.1%) of the Council's PIs improved on their performance in 2004/2005 in comparison with the previous year.

Table 1 – Movements in performance from 2003/2004 to 2004/2005 by Corporate Priority

Corporate Priority	Improved		Static		Decreased		Total
	Count	Percentage	Count	Percentage	Count	Percentage	
Affordable housing	6	27.3%	2	9.1%	14	63.6%	22
Traffic and transport	15	68.2%	3	13.6%	4	18.2%	22
Keeping our District safe	4	28.6%	3	21.4%	7	50.0%	14
Caring for the environment	15	55.6%	6	22.2%	7	25.9%	28
Supporting our growing local economy	14	70.0%	0	0%	6	30.0%	20
Delivering 1 st class public services	26	45.6%	9	15.8%	22	38.6%	57
Total	80	49.1%	23	14.1%	60	36.8%	163

Chart 1 - Movements in performance from 2003/2004 to 2004/2005



7.2

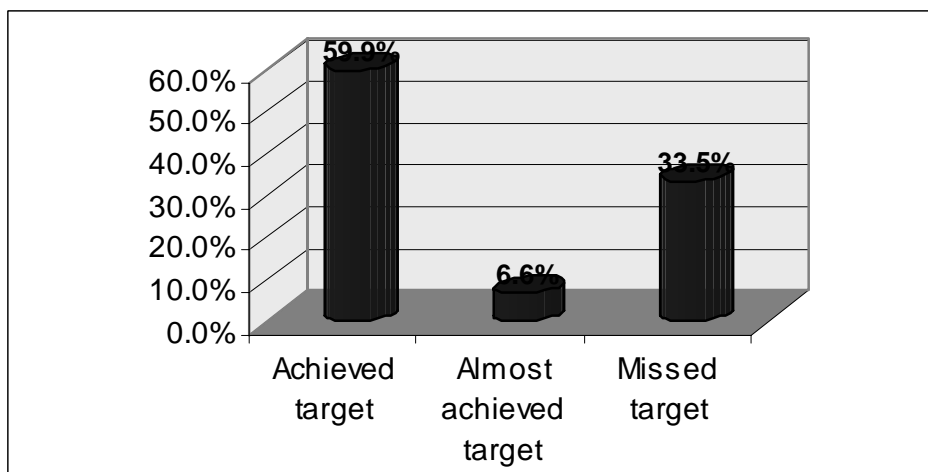
7.3

Table 2 indicates how each of the Corporate Priorities performed in 2004/2005 in terms of reaching the set

Table 2 – PIs meeting the set 2004/2005 performance targets by Corporate Priority

Corporate Priority	Achieved target		Almost achieved target		Missed target		Total
	Count	Percentage	Count	Percentage	Count	Percentage	
Affordable housing	14	63.6%	0	0%	8	36.4%	22
Traffic and transport	25	89.3%	0	0%	3	10.7%	28
Keeping our District safe	13	81.3%	0	0%	3	18.7%	16
Caring for the environment	19	51.4%	6	16.2%	12	32.4%	37
Supporting our growing local economy	12	57.1%	2	9.5%	7	33.3%	21
Delivering 1 st class public services	26	44.8%	4	6.9%	28	48.3%	58
Total	109	59.9%	12	6.6%	61	33.5%	182

Chart 2 - PIs meeting the set 2004/2005 performance targets



7.4 The Traffic and transport priority contained the highest number of PIs that met their year-

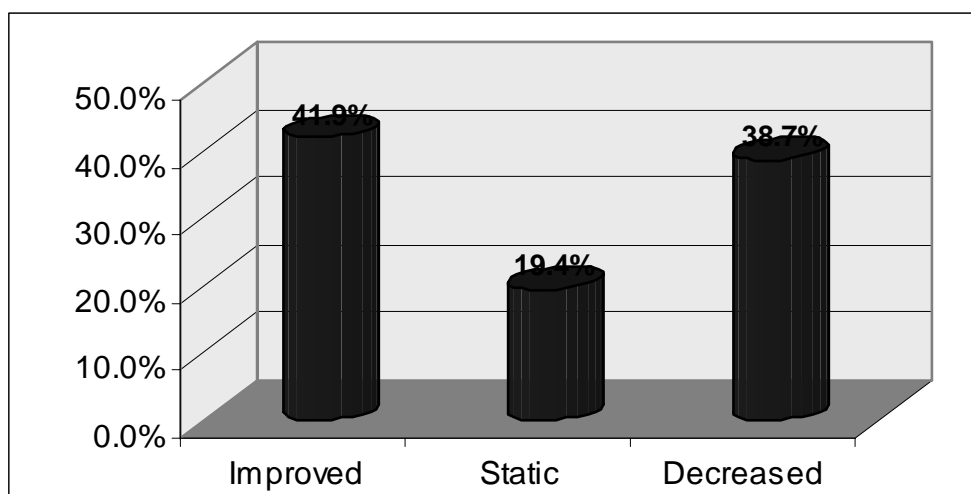
8.0 COUNCIL PERFORMANCE ON NATIONAL PERFORMANCE INDICATORS

8.1 Table 3 highlights the Council's movements in performance on national BVPIs by the Council's Corporate Priorities (All the PIs within the 'Traffic and transport' and 'Supporting our growing local economy' priorities are local indicators). In 2004/2005 under half (41.9%) of the BVPIs improved on their 2003/2004 performance.

Table 3 – Movements in national BVPI performance from 2003/2004 to 2004/2005 by Corporate Priority

Corporate Priority	Improved		Static		Decreased		Total
	Count	Percentage	Count	Percentage	Count	Percentage	
Affordable housing	2	25.0%	2	25.0%	6	50.0%	10
Keeping our District safe	2	22.2%	3	33.3%	4	44.4%	9
Caring for the environment	7	50.0%	2	14.3%	5	35.7%	14
Delivering 1 st class public services	15	51.7%	5	17.2%	9	31.0%	29
Total	26	41.9%	12	19.4%	24	38.7%	62

Chart 3 – Movements in BVPI performance from 2003/2004 to 2004/2005

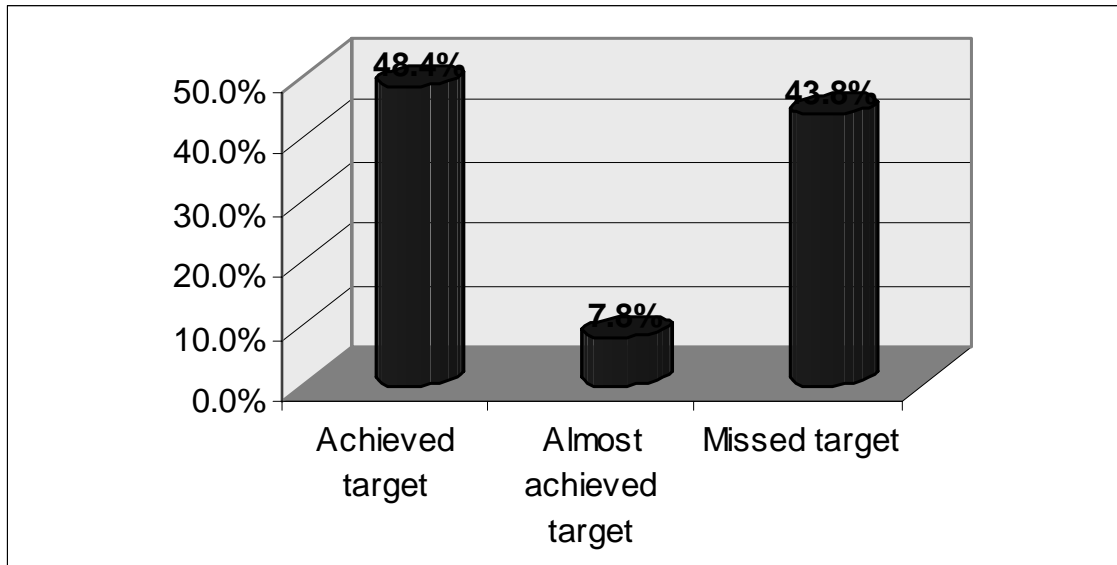


- 8.2 The Corporate Priority with the highest percentage of improved PIs was that of 'Delivering first class public services', with 51.7% of the BVPIs in this priority improving on their 2003/2004 performance. The Corporate Priority with the largest decrease in performance was that of 'Affordable housing', with 50.0% of the BVPIs within this indicator showing decreases on their 2003/2004 performance.
- 8.3 Table 4 highlights whether the Council's BVPIs met their 2004/2005 performance targets. Almost half (48.4%) of the BVPIs met their set performance targets. It is important to remember that a PI may have improved on its performance but still not met its performance target. For example, BV 157 (electronic service delivery) improved on its 2003/2004 performance of 40% but the 79% achieved in 2004/2005 was lower than the 84% target.

Table 4 – BVPIs meeting the set 2004/2005 performance targets by Corporate Priority

Corporate Priority	Achieved target		Almost achieved target		Missed target		Total
	Count	Percentage	Count	Percentage	Count	Percentage	
Affordable housing	6	60.0%	0	0%	4	40.0%	10
Keeping our District safe	9	100%	0	0%	0	0%	9
Caring for the environment	7	43.8%	1	6.3%	8	50.0%	16
Delivering 1 st class public services	9	31.0%	4	13.8%	16	55.2%	29
Total	31	48.4%	5	7.8%	28	43.8%	64

Chart 4 - BVPIs meeting the set 2004/2005 performance targets



8.4 All of the BVPIs within the 'Keeping our District safe' priority met their set performance target whilst 55.2% of those within the 'Delivering first class public services' priority missed their set targets.

9.0 CHANGES IN PERFORMANCE BY CORPORATE PRIORITY

9.1 In Table 5, for each of the Council's Corporate Priorities, four PIs in total have been highlighted to show the two most and two least improved PIs from 2003/2004 to 2004/2005.

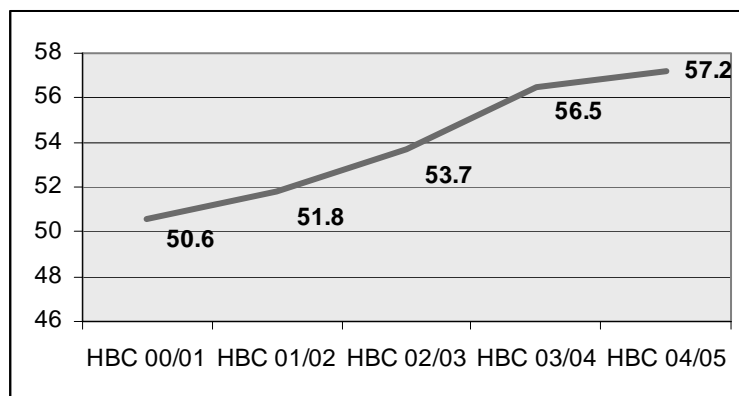
Table 5 – Significant percentage changes in year-on-year performance

Priority	PI	2003/04	2004/05	% change
Affordable housing	L/DH90 - % of total number of homeless applications received which are accepted by the Council	40%	30%	-33.3%
	L/BV68 - Average relet times for local authority dwellings let in the financial year	14.98 days	12.6 days	-15.9%
	BV 184b - % change in proportion of non-decent dwellings between the start & end of the financial year	12%	-14%	-216.7%
	BV64 – number of private sector vacant dwellings that are returned into occupation or demolished during the financial year as a direct result of action by the LA	36	33	-8.3%
Traffic and transport	L/BV 99b - Casualties killed/seriously injured per 100,000 population (cyclists)	1	0	-100%
	L/BV 100 - Number of days of temporary traffic controls or road closures on traffic sensitive roads caused by local authority roadworks per kilometre of traffic sensitive road	1.92 days	0.59 days	-69.3%
	L/BV 99c - Casualties killed/seriously injured per 100,000 population (motorcycles)	2	4	100%
	L/DT 44 - Cost of highway maintenance per kilometre of road	£1,217	£1,497	23.0%
Keeping our District safe	BV 128 - Vehicle crimes per 1,000 population	8.7	5.1	-41.4%
	BV 126 - Domestic burglaries per 1,000 households	11.2	8.4	-25.0%
	BV 127d - Violent offences committed under the influence per 1,000 population	2.5	5.7	128.0%
	BV 127a - Violent offences committed by a stranger per 1,000 population	5.8	7.4	27.6%
Caring for the environment	L/DHE2 - The average time taken to remove fly tips	0.52 days	0.3 days	-42.3%
	BV 109b - % of minor planning applications determined within 8 weeks	58.6%	67.7%	15.5%
	BV 199 - Proportion of relevant land having combined deposits of litter and detritus	11%	15%	36.4%
	BV 106 - % of new homes built on previously developed land	88%	83%	-5.7%
Supporting our growing local economy	L/ED 22 - % of the District covered by endorsed Community Investment Prospectus (CIPs)	28%	59%	110.7%
	L/ED 23 - Cumulative value of projects approved for European and/or Yorkshire Forward Funding	£2,425,536	£3,359,611	38.5%
	L/H12 - Number of tourist information centre enquiries	294,566	273,489	-7.2%
Delivering 1 st class public services	BV 76a - Number of Housing benefit claimants visited, per 1,000 caseload	115.88	315.82	172.5%
	BV157 – Electronic service delivery	40%	79%	97.5%
	BV79b - % of recoverable overpayments (excluding council tax benefit) that were recovered in the year	50.03%	29.9%	-40.2%
	BV 170c - Number of school pupils visiting museums and galleries	3625	2758	-23.9%
Key		Upwards movement ↑	Downwards movement ↓	

10.0 IMPROVEMENTS IN PERFORMANCE

- 10.1 Table 5 highlighted significant changes in performance, however, other PIs also showed improvements in performance both in 2004/2005 and in previous years.
- 10.2 Within the **Affordable housing** priority an improvement was shown in BV63 (energy efficiency; average SAP rating of LA dwellings). Although the PI did not meet its 2004/2005 performance target of 58.1, performance has improved year-on-year.

Chart 5 – BV63

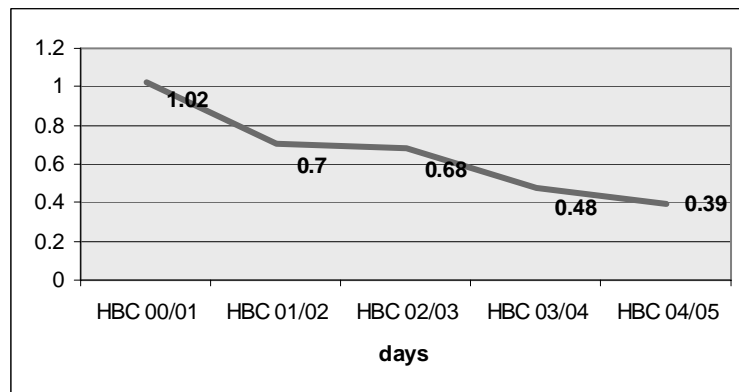


10.3 Within and

priority an improvement on L/J2 (Average time taken to remove fly-tips) was observed for the fourth consecutive year. The number of days taken to remove a fly-tip stood at 0.39 days in 2004/2005 compared to 1.02 days in 2000/2001.

the Traffic transport

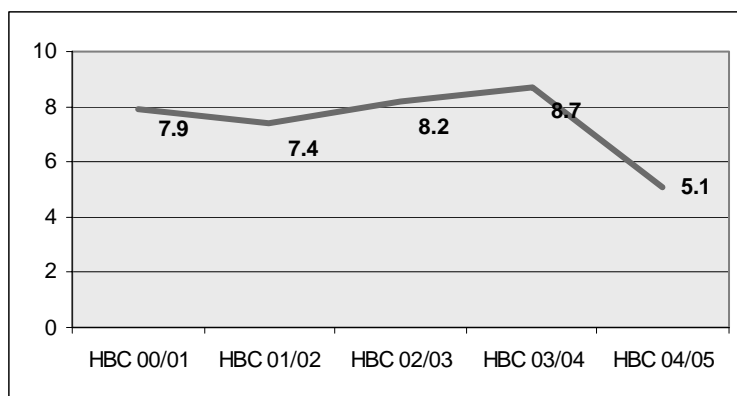
Chart 6 – L/J2



10.4 Within the **Keeping our District safe** priority an improvement on the national BVPI 128 (Vehicle crimes per 1,000 population) was observed. In 2004/2005, there were 5.1 vehicle crimes per 1,000 population compared with 8.7 in 2003/2004.

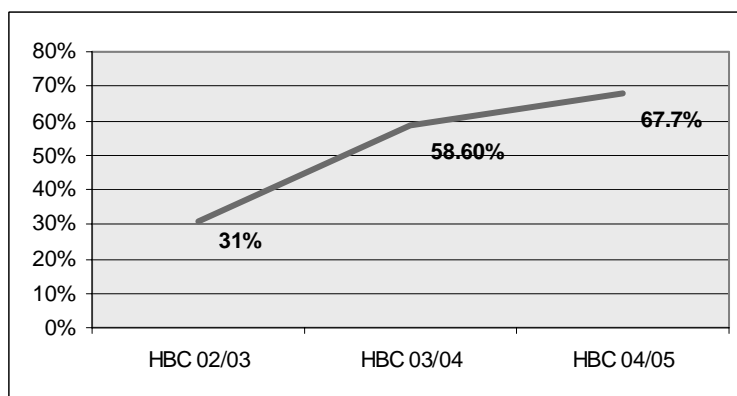
Chart 7–

BV 128



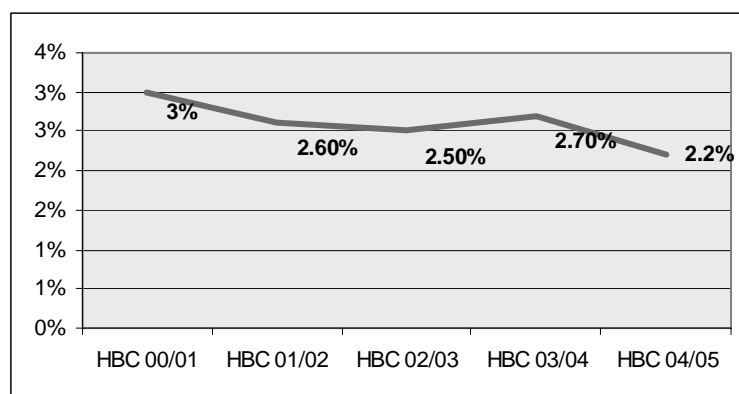
10.5 Within the **Caring for the environment** priority there was an improvement on the national indicator BV 109b (% of minor planning applications determined within 8 weeks). This PI has improved on its performance for the past two years.

Chart 8 – BV 109b



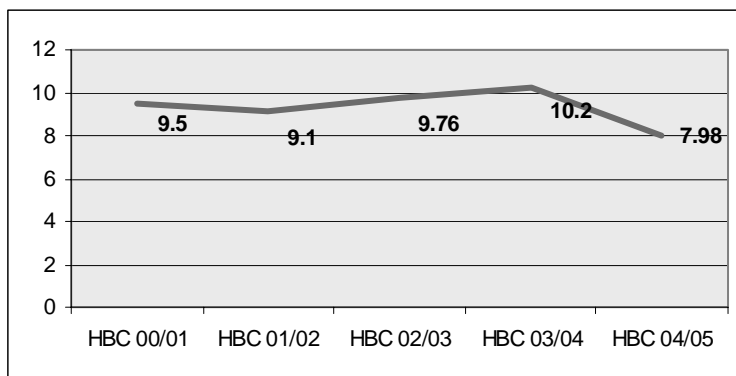
10.6 Within the **Supporting our growing local economy** priority an improvement has been made within the highest ward unemployment rate PI (L/ED9). This has decreased from 3% in 2000/2001 to 2.2% in 2004/2006.

Chart 9 – L/ED9



10.7 Within the **Delivering first class public services** priority an improvement in the number of sickness days (BV 12) has been observed. The number of days sickness for employees stood at 7.98 days in 2004/2005 compared with 10.2 days in the previous year.

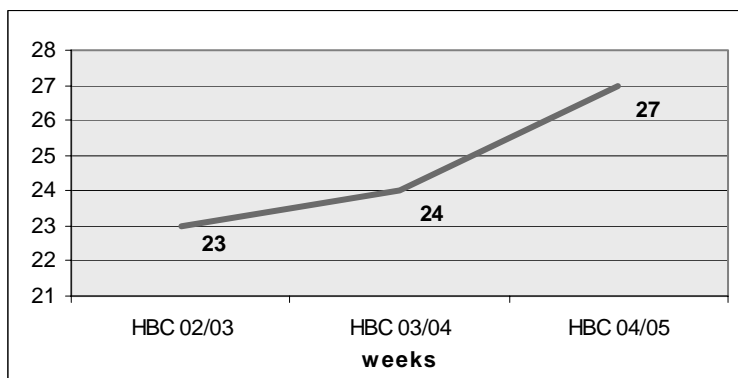
Chart 10 – BV 12



11.0 DECREASES IN PERFORMANCE

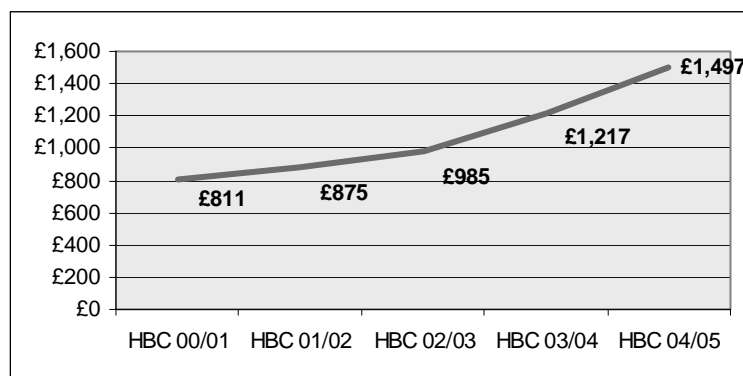
11.1 Within the **Affordable housing** priority a decrease in performance has occurred for the second consecutive year for BV 183b (average length of stay in hostel accommodation of households that are unintentionally homeless and in priority need). The figure for 2004/2005 was 27 weeks, compared with 23 weeks in 2002/2003.

Chart 11 – BV 183b



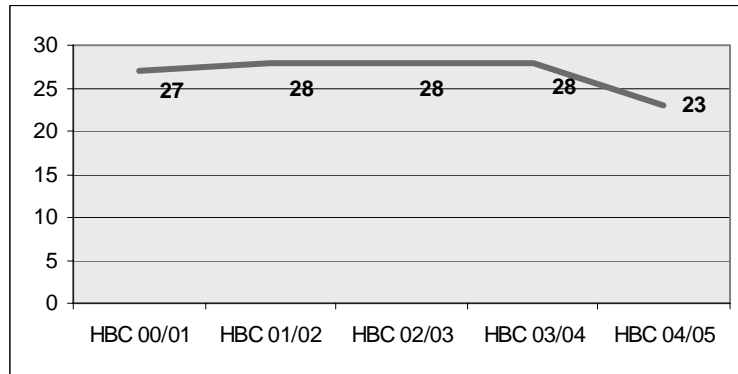
11.2 Within **Traffic** the **and** **transport** priority there was a decrease in performance in L/DT44 (cost of highway maintenance per kilometre of road). Although monetary PIs are expected to rise, the percentage change between 2000/2001 and 2004/2005 on this PI is 84.6%, and 23% between 2003/2004 and 2004/2005.

Chart 12 – L/DT44



11.3 Within the **Keeping our District safe** priority a decrease in performance in the number of licensed premises involved in the radio link scheme (L/DT65) has been observed and there were fewer premises in the scheme in 2004/2005 than 2000/2001.

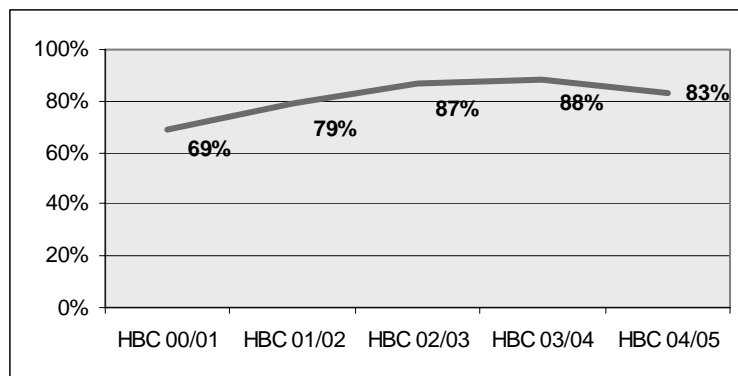
Chart 13 – L/DT65



11.4 Within **Caring**

environment priority a decrease in performance in the percentage of homes built on previously developed land (BV 106) was observed in 2004/2005; this is the first time a decrease in performance on this PI has occurred since its introduction.

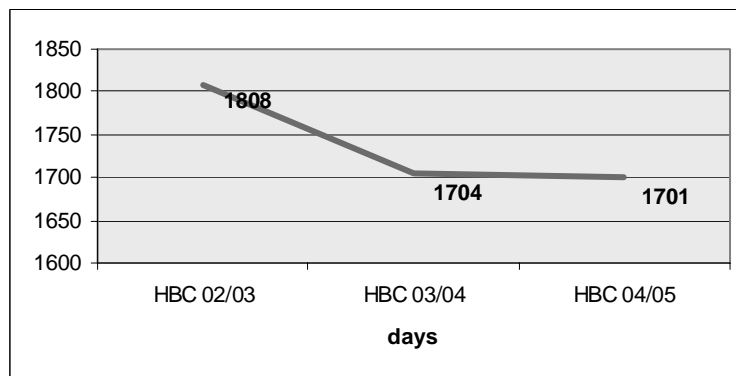
Chart 14 – BV 106



11.5 Within

Supporting our growing local economy priority there were no major decreases in performance, however the number of days occupancy of the conference and exhibition complex (L/H9) has been highlighted as performance has declined to 1701 days in 2004/2005 from 1808 days in 2000/2001.

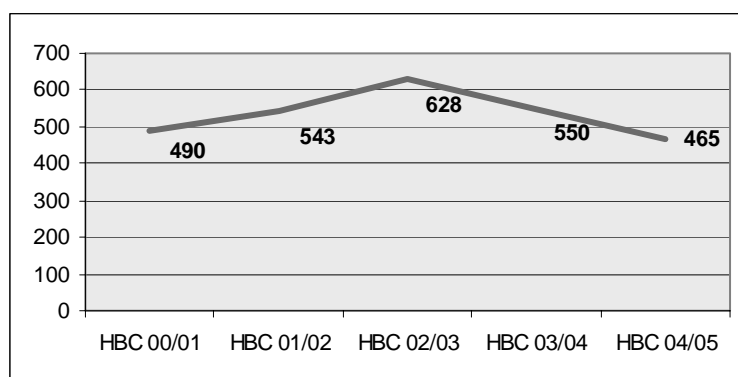
Chart 15 – L/H9



11.6 Within

Delivering first class public services priority there has been a decline in the number of visits to/usage of museums and galleries (BV 170a). The 465 visits/usage per 1,000 population in 2004/2005 is less than the 490 visits/usage per 1,000 population in 2000/2001.

Chart 16 – BV 170a



12.0 CORPORATE BASKET OF PIs

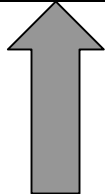
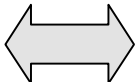
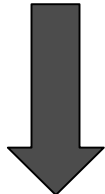
- 12.1 Appendix I contains details of how each of the PIs within the Council's Corporate Basket performed during 2004/2005. The Appendix includes charts and commentary on those PIs that did not meet their 2004/2005 performance target.
- 12.2 Table 6 details how the PIs within the Corporate Basket of PIs met or missed their performance target according to which Corporate Priority they belong to.

Table 6 – Corporate Basket PIs meeting their set 2004/2005 performance target by Corporate Priority

Corporate Priority	Achieved target		Almost achieved target		Missed target		Total
	Count	Percentage	Count	Percentage	Count	Percentage	
Affordable housing	0	0%	0	0%	1	100%	1
Traffic and transport	3	100%	0	0%	0	0%	3
Keeping our District safe	1	100%	0	0%	0	0%	1
Caring for the environment	2	40.0%	0	0%	3	60.0%	5
Supporting our growing local economy	0	0%	0	0%	2	100%	2
Delivering 1 st class public services	7	35.0%	1	5.0%	12	60.0%	20
Total	13	40.6%	1	3.1%	18	56.3	32

- 12.3 Over half (56.3%) of the PIs in the Corporate Basket did not meet their performance target. Of the 18 that did not meet their performance target, six PIs improved on their 2003/2004 performance whilst seven PIs had decreases in performance in 2004/2005 in comparison with the previous year (see Table 7). Two PIs were new indicators in 2004/2005 and so no comparisons could be made on L/ATS1 (the number of visits to the Council's website per year) and L/ED24 (Average unemployment rate in the District).

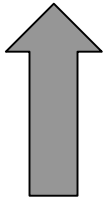
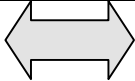

Table 7 – Corporate Basket PIs missing their performance target by performance movement

PI	Movement	2003/04	2004/05	% change
BV 2b - The duty to promote race equality		50%	53%	+6%
BV 157 - Electronic delivery		40%	79%	+97.5%
BV 78a - Average time for processing new benefits claims		48 days	42 days	-12.5%
BV 109a - % of major planning applications determined within 13 weeks		38%	42.3%	+11.3%
BV 82a - % of household waste recycled		14.5%	15.06%	3.9%
BV 8 - % of invoices paid within 30 days		96.07%	96.2%	+0.1%
BV 1c - Has the authority reported progress towards implementing the community strategy?		No	No	N/a
BV 2a - Equality Standard level to which the authority conforms		1	1	N/a
BV 11b - % of top 5% of earners from black and minority ethnic communities		0%	0%	N/a
BV 183a - Average length of stay in bed and breakfast accommodation		2 weeks	4 weeks	+100%
BV 17a - % of employees from minority ethnic communities		1.13%	1.0%	-11.5%
L/H9 - Venue days occupancy of the conference and exhibition complex		1,704	1,701	-0.2%
BV 109c - % of other planning applications determined within 8 weeks		81.3%	77.6%	-4.6%
BV 11a - % of top 5% of earners that are women		26.13%	25%	-4.3%
L/DL3 - Number of customers at Council-run sports and leisure sites		936,604	922,293	-1.5%
BV 14 - of employees retiring early		0.3%	0.52%	+73.3%

12.4 Table 8 details the performance movement for the 13 PIs that did meet their performance targets. Three of the PIs that met their targets were new indicators for 2004/2005 and therefore no comparisons in performance could be made, these all fall into the Traffic and transport priority:-

- L/DT54(i) – The number of traffic signals examined to improve their efficiency
- L/DT54(ii) – The number of pedestrian crossings examined to improve their efficiency
- L/DT55 – The number of travel concessions per 1,000 population aged over 60 in the District

Table 8 - Corporate Basket PIs meeting their performance target by performance movement

PI	Movement	2003/04	2004/05	% change
BV 10 - % of non-domestic rates received		98.1%	98.27%	+0.1%
BV 12 - Number of sickness days per employee		10.2 days	7.98 days	-21.8%
BV 128 - Vehicle crimes per 1,000 population		8.7	5.1	-41.4%
BV 78b - Average time for processing benefits notifications of changes of circumstance		11.81 days	7 days	-40.5%
BV 15 - % of employees retiring on grounds of ill health		0.53%	0.44%	-17.0%
BV 156 - % of authority buildings open to the public suitable for disabled people		62.22%	64.44%	+3.6%
BV 16a - % of disabled employees		0.86%	1.42%	+65.1%
BV 1a - Does the authority have a Community Strategy developed?		Yes	Yes	N/a
BV 106 - % of new homes built on previously developed land		88%	83%	-5.7%
BV 199 - Proportion of relevant land having combined deposits of litter and detritus		11%	15%	36.4%

12.5 Table 9 highlights the Corporate Basket of PI performance within each of the Council's Corporate Priorities in 2004/2005 in comparison with the 2003/2004 performance. Over half (53.8%) of the Council's PIs improved on their performance in 2004/2005 in comparison with the previous year.

Table 9 - Movements in Corporate Basket performance from 2003/2004 to 2004/2005 by Corporate Priority

Corporate Priority	Improved		Static		Decreased		Total
Affordable housing	0	0%	0	0%	1	100%	1
Keeping our District safe	1	100%	0	0%	0	0%	1
Caring for the environment	2	50.0%	0	0%	2	50.0%	4
Supporting our growing local economy	0	0%	0	0%	1	100%	1
Delivering 1 st class public services	11	57.9%	5	26.3%	3	15.8%	19
Total	14	53.8%	5	19.2%	7	26.9%	26

12.6 The one PI in the 'Keeping our District safe' Corporate Priority improved on its performance whilst the one PI in the 'Affordable housing' priority decreased in performance.

13.0 CONCLUSIONS

- 13.1 Of the 163 local and national PIs of which comparisons could be made with the 2003/04 data; 49.1% (80) improved on their performance; 14.1% (23) remained static in their performance and 36.8% (60) decreased in performance.
- 13.2 Of the 182 local and national PIs which had targets set for 2004/05; 59.9% (109) met or exceeded their target; 6.6% (12) almost met their target and 33.5% (61) did not meet their performance target. Therefore the Council met or almost met its performance target on 66.5% of its local and national PIs.
- 13.3 Of the 62 BVPIs for which comparisons could be made with the 2003/04 data; 41.9% (26) improved on their performance; 19.4% (12) remained static in their performance and 38.7% (24) decreased in performance.
- 13.4 Of the 64 BVPIs which had targets set for 2004/05; 48.4% (31) met or exceeded their target; 7.8% (5) almost met their target and 43.8% (28) did not meet their performance target. Therefore the Council met or almost met its performance target on 56.3% of its BVPIs.
- 13.5 Overall, the 'Supporting our growing local economy' has the highest percentage (70.0%) of PIs with improved performance in 2004/2005. Of the national PIs, the 'Delivering first class public services' priority contained the highest percentage (51.7%) of PIs with improved performance.
- 13.6 Overall, the 'Affordable housing' priority had the highest percentage (63.6%) of PIs with decreases in performance. This priority also had the highest percentage (50.0%) of national BVPIs with decreases in performance.
- 13.7 Overall, the 'Traffic and transport' priority had the highest percentage (89.3%) of PIs meeting their set performance targets. All of the national BVPIs within the 'Keeping our District safe' priority met their performance targets.
- 13.8 Overall, the 'Delivering first class public services' priority had the highest percentage (48.3%) of PIs missing their year-end performance target and this priority also contained the highest percentage of national BVPIs that missed their set performance targets.
- 13.9 Over half (56.3%) of the PIs in the Corporate Basket did not meet their performance target.
- 13.10 Over half (53.8%) of the Council's PIs in the Corporate Basket improved on their performance in 2004/2005 in comparison with the previous year.
- 13.11 Of the PIs within the Corporate Basket; the one PI in the 'Keeping our District safe' Priority improved on its performance whilst the one PI in the 'Affordable housing' priority decreased in performance.

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SUSTAINABILITY ASSESSMENT/POLICY CONSIDERATIONS

		Implications are		
		Positive	Neutral	Negative
A.	Economy		✓	
B.	Environment		✓	
C.	Social Equity		✓	
(i)	General			
(ii)	Customer Care/People with Disabilities			
(iii)	Health Implications			
D.	Crime and Disorder Implications		✓	

If all comments lie within the shaded areas, the proposal is sustainable.